

Privacy Policy for Marchstream Tool Hire Limited

Marchstream Tool Hire Limited is committed to protecting your privacy and we comply with the data protection laws applicable to the United Kingdom. This Privacy Policy explains how we use any information we collect about you and forms part of our Conditions of Use.

What Information do we collect about you?

We will collect information about you when you open an account, place an order for products or services or request further information from us. The type of information we may collect includes your name, postal address, job title, e-mail address and telephone number so that we can contact you accordingly.

How do we use the information we collect about you?

We may use the information provided by you:

- to process your order or manage your account,
- to contact you for your views on our services,
- for record keeping purposes,
- to keep you informed about our products and services that we offer.

We retain your information for as long as you indicate that you are happy for us to do so. We are required to keep some records for a period of time to meet our legal obligations.

Disclosing your data

We never make your personal details available to other companies for marketing purposes. We may have to disclose your information by law or because a court or the police or other law enforcement agency has asked us for it.

Email Messaging

Marchstream Tool Hire Limited may send you email in response to any queries that you may post to us via the "Contact" page. Marchstream Tool Hire Limited does not share email addresses with third-party companies or affiliates; nor do we practise the distribution of "spam" email messages.

How is your information protected?

We take protection of your information seriously and have appropriate physical and technological security measures in place to keep it safe. Internally, we restrict access to personal information. Only employees who need the information in order to do their jobs have access to it. We never transfer your data outside of the UK.

When using the “Contact” page to communicate with Marchstream Tool Hire Limited your email address will not be added to our mailing list. Mailing lists are used to keep you informed of upcoming promotions, events or special offers being undertaken by Marchstream Tool Hire Limited.

Cookies & IP Addresses

Cookies are small files that a website places on your hard disk to enable additional features of the website to work. Marchstream Tool Hire Limited does not use cookies on the website. When using the “Contact” page on Marchstreamtoolhire.co.uk your IP Address is not logged. An IP Address is a unique identifier for your computer or other access device.

Telephone Calls

Customer calls are not recorded.

Data Protection Act

Marchstream Tool Hire Limited fully supports the requirements of the Data Protection Act and is committed to the protection of personal data belonging to our suppliers, customers and colleagues. We are aware of our obligations under the General Data Protection Regulations (GDPR) and have adopted a proactive approach to the implementation of the new legislation. This includes reviewing existing and where appropriate developing and implementing new policies and procedures to ensure personal data is collected, stored and disposed of in a manner compliant with the requirements of the GDPR.

If you have questions about this privacy policy or concerns about personal information you have supplied please contact us via the “Contact” page or send an email to hiredesk@marchstreamtoolhire.co.uk.